



## 6.5.4. Fees and Fines

### INTRODUCTION

The club's primary source of income is its player's registration fees. Each year, the club committee determines the fees based on budgeted costs. As a club we do our absolute best to keep fees as low as possible and carefully manage the expense in the running of a club.

Registration fees are due and payable in full prior to the start of each season. All fees are to be paid through the clubs nominated registration system.

This document outlines the terms and conditions for the payment of fees and fines of registered players with Holland Park Hawks Football Club. All communication regarding payment and any queries regarding the provision of services should be directed to [office@hphawksfc.com.au](mailto:office@hphawksfc.com.au).

### TERMS

Upon registration members are provided with the option to pay the required registration fees either in full or through a payment plan administered through the club's registration system. Payment plans will commence from the date of registration and continued until all instalment payments are satisfied in full.

## **PAYMENTS**

Registration fees are due and payable in full prior to the start of each season. All fees are to be paid through the clubs nominated registration system.

Holland Park Hawks Football Club will not contact parents/carers to organise alternative payment arrangements. It is for the parents/carers to ensure payment processes are followed in the interests of the player. Holland Park Hawks Football Club is not able to enter part payment or 50/50 invoicing arrangements. Payments are to be made as directed at time of registration. It is the responsibility of the parents/carers to arrange reimbursement from any other parents/carers, where applicable.

Registration fees that remain outstanding at the commencement of the season will make a player ineligible from participating in all football activities until such time as full payment of all fees is made.

Failure to make payments of all registration fees by the required date may result in debt recovery action being undertaken including, where warranted, referral to an external debt collection agency at the members expense. The player will not be permitted to participate in the football season if the payment arrangement falls into arrears.

## **FQPL, FQ ACADEMY, AND METRO ACADEMY PAYMENTS**

Players enrolled in the FQPL (Football Queensland Premier Leagues), FQ Academy, or Metro Academy competition programs will receive a letter of offer for the respective program. The letter of offer will outline the terms and conditions for the enrolled program.

A non-refundable deposit of 25% is required with the letter of offer acceptance to secure a place in these competition programs, along with progress payments outlined in the letter of offer and finalised before the commencement of the season.

Members and players wishing to establish a payment plan should contact [office@hphawksfc.com.au](mailto:office@hphawksfc.com.au).

## **MINIROOS, FQ METRO AND MASTERS**

Players enrolled in the Miniroos, FQ Metro, and master's competition programs will not be required to pay an initial deposit to secure a place in these competition programs. Upon registration members and players will have the option to pay their registration fees in full or nominate a payment plan. All registration fees must be finalised before the commencement of the season in order to participate in all football activities.

## **REFUNDS**

Please refer to the Club Refund Policy to understand if your circumstances entitle you to a refund.

All deposits and fees are non-refundable.

**PAYMENT PLANS**

The Club payment plans are coordinated through the club nominated registration system. Please refer to the below policies which apply to payment plans.

**BANK ACCOUNT DIRECT DEBITS**

Payment plan instalments are offered through the direct debit of a members and players bank accounts. The member and player can nominate the best day for money to be debited from their account.

Payment plans are not available against a members or players credit card.

**FAILED DEPOSITS**

Two consecutive failed debits will result in the "freezing" of the member's active Payment Plan. The member will be contacted to work out the situation. If an agreement cannot be reached, then the Payment Plan is not viable for the member. Their Plan will be cancelled, and their previously 'committed' amount will automatically move back onto the members outstanding debt with the club.

A subsequent failed debit after a Payment Plan is "unfrozen" will also result in us automatically cancelling the Payment Plan.

## **FAILURE TO PAY FEES**

If there is a failure to pay fees by agreed dates the following will occur:

1. The club will contact the individual to remind members and players of the amounts due.
2. In the result that the member and player is unable to make payment, the club will help the individual in setting up a payment plan.
3. If the individual fails to make communication within seven, the club will issue an overdue notice which will remind individuals to act on their payment commitments.
4. If there is no action of payment after a seven-day period, the individual will be suspended from playing until their fees are paid.
5. Holland Park Hawks Football Club reserves the right to take further action if no contact or communication is made by the individual to use debt collection services to collect the fees due.
6. The individual will become responsible for any debt collection fees incurred, in addition to registration fees owed.

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## **FINANCIAL DIFFICULTY AND HARDSHIP**

Members and players experiencing financial difficulties and hardship, may make application to the club and the club will work with the member and player to reach a reasonable solution.

Holland Parks Hawks Football Club is committed to working with all families and will endeavour to support members and players experiencing financial difficulties and hardship, where possible. . Members and players should contact the club at the earliest possible opportunity and contact [office@hphawksfc.com.au](mailto:office@hphawksfc.com.au).

Members and players may also be eligible for a Fair Play voucher through the Queensland Government. r More information can be found at <https://www.qld.gov.au/recreation/sports/funding/fairplay>.

## **FINES PROCEDURES**

Under the Rules of Competition, administered by the governing body for the competitions that Holland Park Hawks Football Club participates in, players and or teams may incur fines issued by the governing body to the club.

These fines are passed on to the individual player(s) and or team(s) concerned at cost and will form part of the members and players outstanding debt to the club.

Where the governing body issues a team fine to the club, the individuals who are associated with the fine will bear the cost of such fines jointly. Where a whole team is responsible for the issued fine, the cost of such fine is shared across all members and players of the team.

The member and player will be notified of the imposed fine and will be required to make payment to the club for such fines within 14 days of receiving the fine. Failure to make payment within the required time will result in the player becoming ineligible in participating in all football activities.

For a full list of fines please refer to the governing body's published competition rules. The governing body's current published Rules of Competition are made available in section 3.2.1. of the Club Handbook.

Holland Park Hawks Football Club reserves the right to suspend any individuals or teams from taking the field if there is a failure to pay any outstanding fine.